

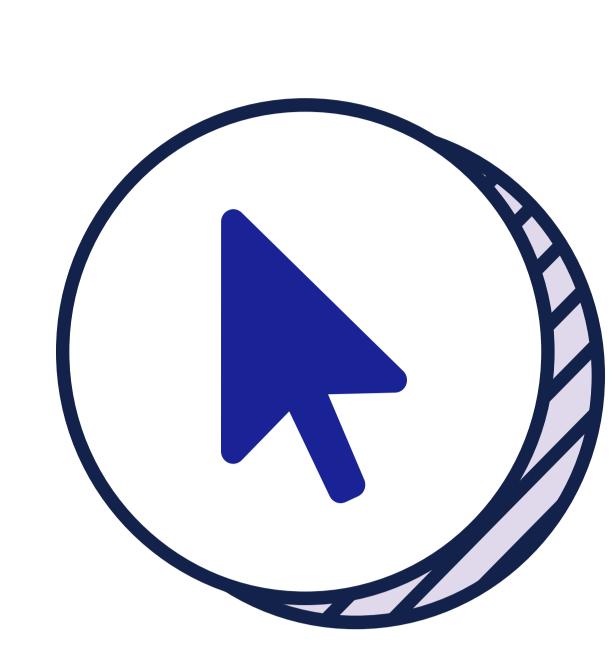
## RRES & GoToTraining

Webinar FAQ

#### Open the email with the subject line: "You're Invited"

#### **CONTAINS:**

- Link to the webinar course
- Instructions for audio & speaker settings

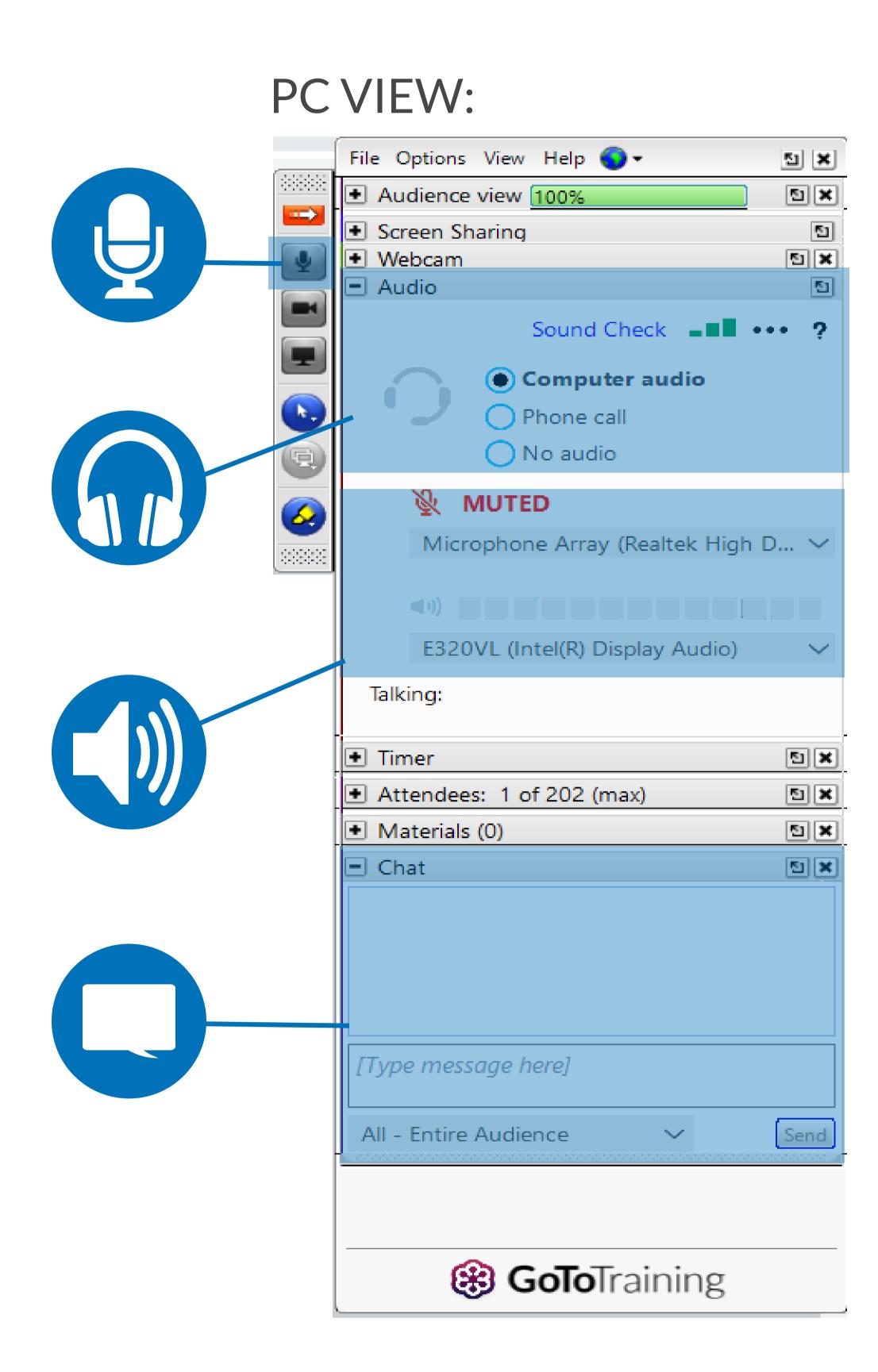


Sign-on at least 10 minutes early.

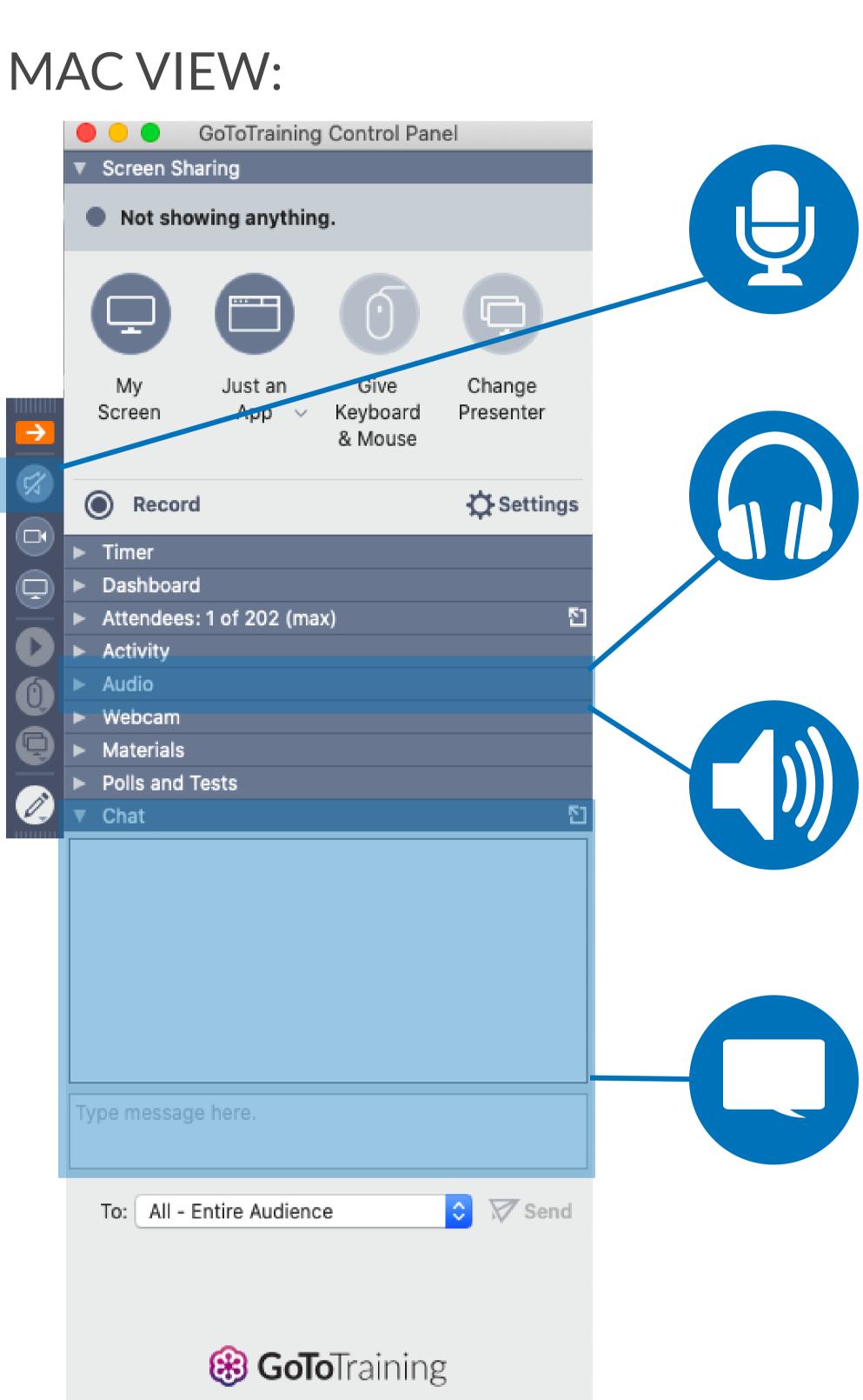
PRO TIP

This pads time to test your audio settings and get comfortable.

### Follow the 4 Step Sign-On Checklist







#### #1: Audio Selection Choose how you would like to hear

your instructor and classmates: Through your computer



• Through a phone (PIN needed)

Use headphones or a headset for

the best audio quality.





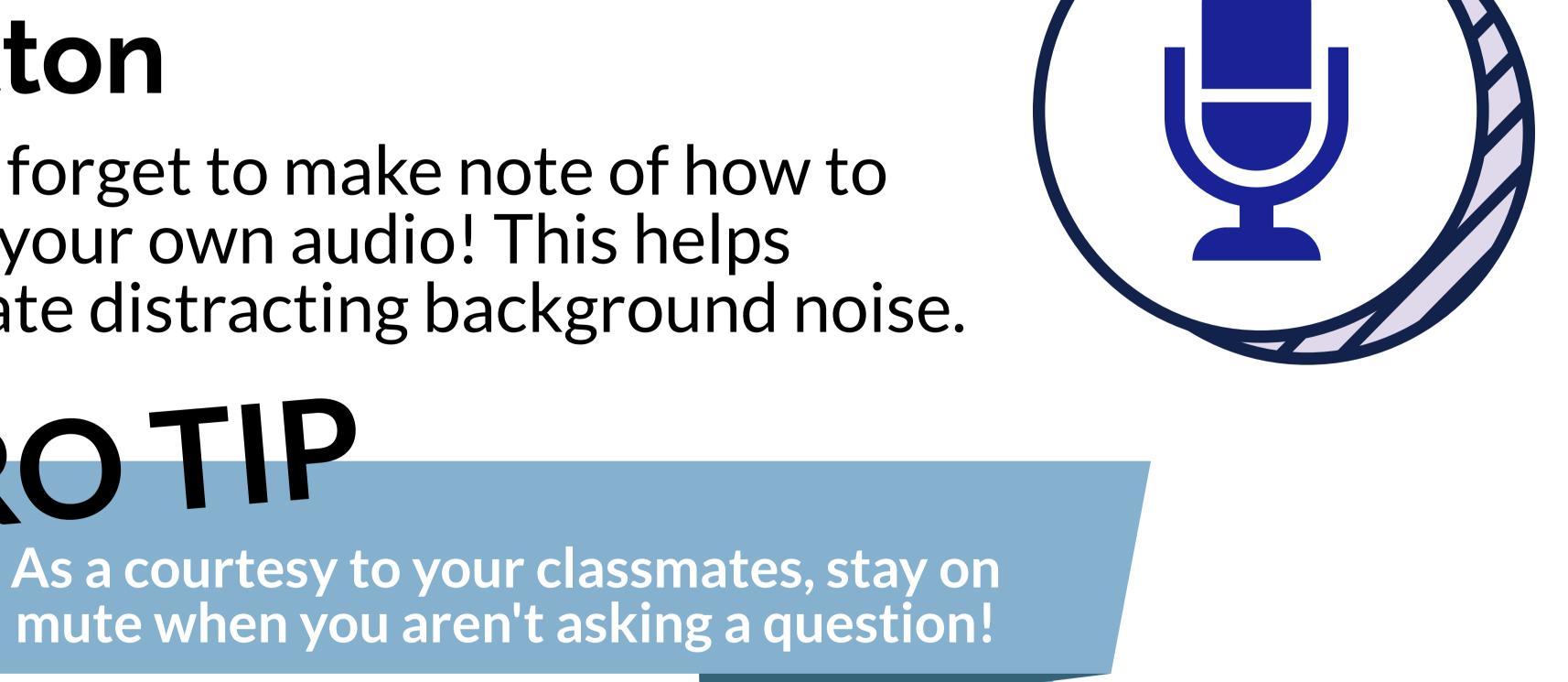
#### #2: Microphone & Speaker Selection Choose how you would like to speak up

with your own questions: Microphone (through your computer) • External (a different speaker)

#### Button Don't forget to make note of how to mute your own audio! This helps

#3: Mute & Unmute

mitigate distracting background noise.





#4: Chat Box Make note of the chat box where you can participate in the discussion

without interrupting.

#### This is a great way to submit questions for later.

# MORE QUESTIONS?

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